

KRE Society's
R. V. Bidap Law College, Bidar

(Approved by BCI New Delhi & Permanently Affiliated to Karnataka State Law University, Hubballi)

Add-on Course Details

Add-on Course on Consumer Protection Act
(2020-21)

Preamble: We, the architects of societal welfare and equitable commerce, recognizing the inherent vulnerability of consumers in the marketplace and their essential role in economic prosperity, hereby establish this preamble to articulate the principles underlying the Consumer Protection Act. Grounded in the ideals of fairness, transparency, and the empowerment of consumers, this legislation seeks to redress imbalances in the buyer-seller relationship, fostering a marketplace that upholds the rights and interests of consumers.

Objectives:

- **Ensuring Consumer Rights**
- **Preventing Unfair Trade Practices**
- **Providing Efficient Dispute Resolution**

Instructional Design:

This course is of 30-hour duration which includes theory classes and assignments etc.

Medium of Instruction: English

Course Structure and Examination Scheme:

Total contact hours:

Theory Classes: 30 Hours

Mode of Examination:

MCQ Exam of 25 Questions: 50 Marks

Eligibility: Students enrolled in LLB Programme

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Add-on Course Details

Add-on Course on Consumer Protection Act
(2020-21)

Syllabus

Module I: Paper- I Title: Legislative Framework on Consumer Protection in India Course Code: 101 PGDCLP

Unit-I

1. Need For Consumer Protection
2. Concept of Goods and Services
3. Restrictive and Unfair Trade Practice.

Module II Unit –II

1. International Coordination
2. United Nations and the Guidelines for Consumer Protection
3. An Overview of Prevention of Food Adulteration Act, 1954
4. Essential Commodities Act, 1955-An Over View

Module III: Unit –III

1. Standards of Weights and Measures Act, 1976
2. Sale of Goods Act, 1930
3. Competition Act 2002

Module IV: Unit –IV

1. Consumer Protection Act ; Salient Features
2. Limitations and Guidelines for filling consumer compliant.
3. E-Commerce and Its significance
4. Categories of E-Commerce.

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Add-on Course Details

Paper-II Title: Consumer Rights and Limitations In Grievance Redressal Mechanism Unit –IV

Module 1: 1. Consumer Protection Act ; Salient Features

2. Limitations and Guidelines for filling consumer complaint.

3. E-Commerce and Its significance

4. Categories of E-Commerce.

Course

Unit –I Genesis of Consumer Rights and Kinds

1. Right to Safety

2. Right to be Informed

3. Right to Choose

4. Right to fair hearing

5. Right to Redress

Unit –II Consumer Education

1. Objects And Purpose of Consumer Education

2. Role of State Agencies in Consumer Education

3. Role of Consumer Organization in Consumer Education

4. Role of Media in Consumer Education

Unit –III: Limitations in Grievance Redressal Mechanism—I

1. Inordinate Delay

2. Repeated Adjournments

3. Delays in Appointments

4. Detailed Legal Procedure.

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Unit –IV: Limitations in Grievance Redressal Mechanism-II

5. Introduction to Strict Liability
6. Limited Award of Punitive Damages and Costs.
7. Problems Arising out of Online & Tele Shopping.
8. Enforcement of Decisions.

Paper-III Title:-Consumer Services and Liabilities

Unit – I:

1. Historical Retrospect of Law Relating to Services
2. Position under common law
3. Position under law of torts
4. Indian Scenario

Unit – II: - Public sector-I

1. Services
2. Electricity Service
3. Insurance
4. Banking

Unit – III: -Public sector-II

1. Transport
2. Road
3. Railways
4. Airlines

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Unit – IV: -Private sector services

1. Housing Service
2. Financial Service
3. Education as a service
4. Courier as a service

Paper- IV Title: Consumer Dispute Redressal Agencies and Councils

Unit – I District Forum

1. Constitution of district forum
2. Jurisdiction of district forum
3. Powers of district forum
4. Implementation of orders of district forum

Unit – II State Commission

1. Constitution of state commission
2. Jurisdiction of state commission
 - a. Original
 - b. pecuniary
 - c. Territorial
 - d. Appellate and Revisional
3. Powers of state commission
4. Implementation of orders of state commission

Unit – III National Commission

1. Constitution of National commission
2. Jurisdiction of National commission

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Add-on Course Details

- a. Original
- b. pecuniary
- c. Territorial
- d.Appellate
- e. Revisional
- f. Administrative

3. Powers of National commission

4. Implementation of orders of National commission

Unit – IV Consumer Protection Council

1. Central Consumer Protection council.
2. Composition
3. Procedure.
4. Objectives of Centre Consumer Protection Council.
5. State Consumer Protection Council

Paper- V Project work

The students shall be required to do the project work as assigned to them. The project shall be divided into 3- components which are as:

1. Project Report
2. Project Presentation
3. Viva.

Paper VI Course

Four Assignments each of 25 marks shall be assigned to the learners from the prescribed syllabus. The assignments shall be evaluated by the coordinators.

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Add-on Course Details

REFERENCES

- **Consumer Awareness And Consumer Protection By Srinibas Pathi Lalrintluanga**
- **Consumer Rights and Protection in India By Mohammed kamalun Nabl**

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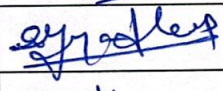
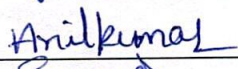
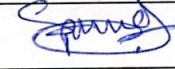
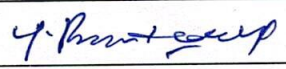

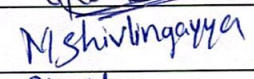
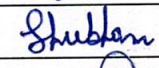
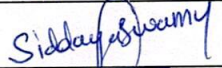
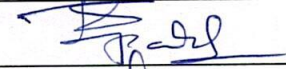



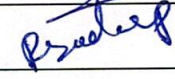
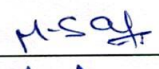


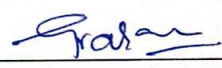
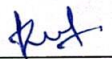
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Add-on Course Details

Add-on Course on Consumer Protection Act

(2020-21)

Enrolment List

Reg.No.	Name of the Student	Signature
1	Pankaj Rana	
2	Pradnya Pradeep	
3	Anilkumar	
4	Siddagond	
5	Ram Reddy	
6	Gurudas	
7	Math Shivlingayya	
8	Shubham Shivkumar	
9	Siddayya Swamy	
10	Shetty Sanganbasappa	
11	Manu Kumar	
12	Md Abdul Hameed	
13	Deepak Kumar	
14	Pradeep Mallikarjun	
15	M Sarala	
16	G Akshita	
17	Rajshekhar Ajja	
18	G Prasanna Lakshmi	
19	Y Rajani Priya	

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Add-on Course Details

20	Tippanna Laximan	Tippanna
21	Mahesh Jeevan	Mahesh Jeevan
22	Dileep Kumar	Dileep
23	Kotagiriveershetty	K. Veershetty
24	Kannugula Praveen	K. Praveen
25	Mallikarjun Reddy	M. Reddy
26	Nikhil Kumar	Nikhil
27	Shivraj Kumar Chirde	Shivraj
28	Muzibur Rahman	Muzibur R.
29	V Prabhulu	V. Prabhulu
30	Akhil kumar Srivastav	A. K. Sriv.
31	Rupali Ghanate	R. Ghanate
32	Dayanand	Dayanand
33	Md Meharaz Askari	mdmeharaz
34	Agraharkar Abdul Khaleel	A. Abdul. Khaleel
35	Deepika	Deepika



Course Co-ordinator



Principal

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BIDAR-585 401

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Add-on Course Details

Add-on Course on Consumer Protection Act
(2020-21)

Attendance Sheet

		10/2/20	11/2/20	12/2/20	13/2/20	14/2/20	15/2/20	17/2/20	18/2/20	19/2/20	20/2/20
21	Mahesh Jeevan	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh
22	Dileep Kumar	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep
23	Kotagiriveershetty	K. Veer	K. Veer	K. Veer	K. Veer	K. Veer	K. Veer	K. Veer	K. Veer	K. Veer	K. Veer
24	Kannugula Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen	K. Praveen
25	Mallikarjun Reddy	MR	MR	MR	MR	MR	MR	MR	MR	MR	MR
26	Nikhil Kumar	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil
27	ShivrajKumar Chirde	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj
28	Muzibur Rahman	Muzabr	Muzabr	Muzabr	Muzabr	Muzabr	Muzabr	Muzabr	Muzabr	Muzabr	Muzabr
29	V Prabhulu	VP	VP	VP	VP	VP	VP	VP	VP	VP	VP
30	Akhil kumar Srivastav	Akhil	Akhil	Akhil	Akhil	Akhil	Akhil	Akhil	Akhil	Akhil	A
31	Rupali Ghanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate
32	Dayanand	D	D	D	D	D	D	D	D	D	D
33	Md Meharaz Askari	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj
34	Agraharkar Abdul Khaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel	Abdulkhaleel
35	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika


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(2020-21)

Attendance Sheet

		22/2/20	24/2/20	25/2/20	26/2/20	27/2/20	28/2/20	2/3/20	3/3/20	4/3/20	5/3/20
21	Mahesh Jeevan	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh
22	Dileep Kumar	Asu	Asu	Asu	Asu	Asu	Asu	Asu	Asu	Asu	Asu
23	Kotagiriveershetty	Kraesh	Kraesh	Kraesh	Kraesh	Kraesh	Kraesh	Kraesh	Kraesh	Kraesh	Kraesh
24	Kannugula Praveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen
25	Mallikarjun Reddy	MR	MR	MR	MR	MR	MR	MR	MR	MR	MR
26	Nikhil Kumar	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil
27	ShivrajKumar Chirde	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj	Shiraj
28	Muzibur Rahman	mujabR	mujabR	mujabR	mujabR	mujabR	mujabR	mujabR	mujabR	mujabR	mujabR
29	V Prabhulu	VP	VP	VP	VP	VP	VP	VP	VP	VP	VP
30	Akhil kumar Srivastav	(A)	(A)	(A)	(A)	(A)	A	(A)	(A)	(A)	(A)
31	Rupali Ghanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate	RAGhanate
32	Dayanand	D	D	D	D	D	D	D	D	D	D
33	Md Meharaz Askari	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mehraj	mdmehraj	mdmehraj
34	Agraharkar Abdul Khaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel
35	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika


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Add-on Course Details

Add-on Course on Consumer Protection Act
(2020-21)

Attendance Sheet

		16/3/20	17/3/20	18/3/20	19/3/20	20/3/20	21/3/20	23/3/20	24/3/20	25/3/20	26/3/20
21	Mahesh Jeevan	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh	Mahesh
22	Dileep Kumar	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep	Dileep
23	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty	Kotagiriveershetty
24	Kannugula Praveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen	Kpraveen
25	Mallikarjun Reddy	M	M	M	M	M	M	M	M	M	M
26	Nikhil Kumar	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil	Nikhil
27	ShivrajKumar Chirde	Shirraj	Shirraj	Shirraj	Shirraj	Shirraj	Shirraj	Shirraj	Shirraj	Shirraj	Shirraj
28	Muzibur Rahman	Muzjabr	Muzjabr	Muzjabr	Muzjabr	Muzjabr	Muzjabr	Muzjabr	Muzjabr	Muzjabr	Muzjabr
29	V Prabhulu	V	V	V	V	V	V	V	V	V	V
30	Akhil kumar Srivastav	A	A	A	A	A	A	A	A	A	A
31	Rupali Ghanate	RAGate	RAGate	RAGate	RAGate	RAGate	RAGate	RAGate	RAGate	RAGate	RAGate
32	Dayanand	D	D	D	D	D	D	D	D	D	D
33	Md Meharaz Askari	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj	mdmehraj
34	Agraharkar Abdul Khaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel	AbdulKhaleel
35	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika	Deepika


Course Co-ordinator


Principal
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Add-on Course Details

Add-on Course on Consumer Protection Act

(2020-21)

Mark List

Reg No.	Name of the Student	Marks Obtained	Result (P:Pass, F:Fail)
1	Pankaj Rana	32	Pass
2	Pradnya Pradeep	30	Pass
3	Anilkumar	32	Pass
4	Siddagond	40	Pass
5	Ram Reddy	42	Pass
6	Gurudas	32	Pass
7	Math Shivlingayya	30	Pass
8	Shubham Shivkumar	32	Pass
9	Siddayya Swamy	30	Pass
10	Shetty Sanganbasappa	34	Pass
11	Manu Kumar	30	Pass
12	Md Abdul Hameed	32	Pass
13	Deepak Kumar	30	Pass
14	Pradeep Mallikarjun	32	Pass
15	M Sarala	30	Pass
16	G Akshita	30	Pass
17	Rajshekhar Ajja	32	Pass
18	G Prasanna Lakshmi	30	Pass
19	Y Rajani Priya	34	Pass

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Add-on Course Details

20	Tipanna Laximan	30	Pass
21	Mahesh Jeevan	32	Pass
22	Dileep Kumar	34	Pass
23	Kotageriveershetty	34	Pass
24	Kannugula Praveen	30	Pass
25	Mallikarjun Reddy	32	Pass
26	Nikhil Kumar	34	Pass
27	Shivraj Kumar Chidre	36	Pass
28	Muzibur Rahman	32	Pass
29	V Prabhulu	30	Pass
30	Akhil Kumar Srivastav	32	Pass
31	Rupali Ghanate	30	Pass
32	Dayanand	34	Pass
33	Md Meharaz Askari	30	Pass
34	Agrasarkar Abdul Khaleel	30	Pass
35	Deepika	32	Pass



Course Teacher



Principal

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Add-on Course Details

Report and Outcomes

Name of the Course: Add-on Course on Consumer Protection Act

Number of Student Enrolled: 35

BOS Meeting Date: 9.2.2020

Start Date of the Course: 10.2.2020

End Date of the Course: 26.3.2020

1. R V Bidap Law College conducted a course on Participants honed their critical thinking skills, adeptly analyzing information and identifying patterns to make sound decisions. Enhanced problem-solving abilities equipped individuals with effective strategies, enabling them to approach challenges with a logical and systematic mindset

Outcome of the Course

- 1 Participants honed their critical thinking skills, adeptly analyzing information and identifying patterns to make sound decisions.
- 2 Enhanced problem-solving abilities equipped individuals with effective strategies, enabling them to approach challenges with a logical and systematic mindset.
- 3 Mastery in logical analysis was achieved as participants became skilled at dissecting arguments, identifying fallacies, and evaluating the validity of statements.
- 4 The course instilled confidence in decision-making, empowering individuals to rely on logic and evidence rather than emotions or assumptions.
- 5 Application of logical reasoning techniques in various life domains was evident, showcasing participants' ability to articulate ideas, communicate persuasively, and apply their skills across different contexts.



K.R.E. Society's

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MANAHLI ROAD, BIDAR - 585 403. (KARNATAKA STATE) INDIA

CERTIFICATE

This is to certify that

Mr./ Miss./ Mrs. M SARALA

of LLB IIIrd *year has successfully completed add on course on*
Consumer Protection Act *offered during 2020-21*
from 10.02.2020 *to* 26.03.2020.


Principal
PRINCIPAL
R.V. Bidap Law College
BIDAR-585 403



K.R.E. Society's

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MANAHLI ROAD, BIDAR - 585 403. (KARNATAKA STATE) INDIA

CERTIFICATE

This is to certify that

Mr./ Miss./ Mrs. SHIVRAJKUMAR CHIDRE
of LLB Ist *year has successfully completed add on course on*
Consumer Protection Act *offered during 2020-21*
from 10.02.2020 *to* 26.03.2020.


Principal
PRINCIPAL
R.V. Bidap Law College
BIDAR-585 403